Maine Community College System Five Year Program Review

College: <u>Central Maine Community College</u>
CIP: <u>11.1003</u>
Program: <u>Cybersecurity-Digital Forensics</u>
Credentials: <u>Associate in Applied Science (AAS)</u>

Review Team: Betsy Libby, Christopher Thoma, Eric Berg, Jennifer Jefferson, Rachel King, Sarah Pierce, Andrew Hughen,

Erin Nason

Date: November 2023 Period of Review: AY 2017/2018-2021/2022

Program Overview:

1) **Program description** (from the most recent college catalog):

The Associate in Applied Science Degree in Cybersecurity - Digital Forensics is designed to prepare students to address the ever-increasing needs of businesses in the area of technology security. Students in this program can choose to transfer to a baccalaureate degree program or go directly into the workforce. The skills learned in the core curriculum will give students a strong background in computer technology and networks. The degree concentration will focus on securing, testing, and analyzing information as it is stored, manipulated, and communicated across networks. The curriculum is designed to prepare students for a multitude of industry standard certifications, for which many of the exams can be taken on campus.

2) Program Learning Outcomes: all program learning outcomes are expected to be assessed within the five-year cycle. Please attach an Assessment Data and Reflection Template for each program learning outcome. Explain how the department used the assessment results to improve teaching, learning, and the curriculum.

List the program learning outcomes:	Method of assessment: list the courses and activities/assignments
	used to assess the learning outcomes
Demonstrate an understanding of computing technologies and terminology for industry employment.	Please see attached 5-Year Assessment Plan.
2. Accurate and appropriate use of industry terms and representation of materials based on intended audiences.	
3. Utilize ethical means to determine the effectiveness of a network's security posture while recommending appropriate remediation techniques.	
4. Analyze, retrieve and report evidentiary data utilizing forensic tools.	
5. Continue education through conferences, industry certifications, courses, and/or enrolling in other degree programs.	
6. Develop an area of expertise while analyzing career opportunities vs. individual strengths.	

3) Credentials Awarded within the IPEDS year, i.e. July 1-June 30:

Credentials Awarded								
Credential	AY1718	AY1819	AY1920	AY2021	AY2122	AY2223		
AAS	9	2	10	6	3	4		

4) Program Graduates Employed:

Number of Completers with any Wage Data	12
% of Completers with any Wage Data	92%
# of Completers with First Year Earnings	10
Median First Year Earnings	\$44,328

5) Partnerships, collaborations, associations and memberships

a) Advisory Meeting Dates and Attendance (past 3 years)

Date(s) of Meeting	# of college attendees	# of Non-college attendees
	# 0) conege attendees	# Of Non-conege attendees
11/18/20	2	2
11/4/21	2	2
4/14/22	3	2

b) Program external accreditation, associations, and memberships (if applicable): N/A.

6) Other Indicators of student success, direct and/or indirect, which may include:

	AY1718	AY1819	AY1920	AY2021	AY2122
Licensure/certification pass rates (if applicable)	n/a	n/a	n/a	n/a	n/a
Program Advisory Committee Member Survey (on scale of 1-5 averaged):					
Program Curriculum					4
Technical currency of the program					4
Preparation of program graduates for work in the field					4
Communication from program administration/faculty					4
Overall quality of the program					4
Other (please specify):					

7) Student demographics:

Admissions									
AY1819 AY1920 AY2021 AY2122 AY222									
Fall Applications	14	24	22	24	44				
% chg in Fall Applicants from PY		71%	-8%	9%	83%				
Enrolled (Yield)	8	13	7	3	14				
% chg in Enrolled from PY		63%	-46%	-57%	367%				

Student Enrollment ¹									
	AY1819	AY1920	AY2021	AY2122	AY2223				
Unduplicated Headcount Enrolled in Program	27	36	26	15	29				
% chg in Headcount from PY		33%	-28%	-42%	93%				
Enrolled Credit Hours	276	368	272	142	337				
% chg in Credit hours from PY		33%	-26%	-48%	137%				
FTE	18	25	18	9	22				
% chg in FTE from PY		39%	-28%	-50%	144%				

 $^{^{1}}$ = students within the program in the fall of the academic year

Studen	Student Success									
Cohort Year	AY1718	AY1819	AY1920	AY2021	AY2122	AY2223				
Cohort Enrollment	20	10	26	18	7	25				
Retained to the next semester	75%	80%	46%	56%	57%	20%				
Retained to the next year	55%	70%	27%	33%	43%					
100% of program time	10%	30%	15%	6%	0%					
150% of program time	25%	40%	19%	6%						
200% of program time	35%	50%	23%							
Transfer Rate (non-graduates) ²	20%	10%	19%							
Transfer Rate (graduates)	5%	20%	8%							
Enrolled in Another Program ²	5%	0%								
Graduated from Another Program ²	0%	30%	8%							

². Determined at the maximum graduation point in this table, i.e. 200%

8) Strengths, challenges, and planned steps for continuous improvement: In your summary assessment you should reference sections of this review that inform the plan.

Program Strengths:

- The program is experiencing robust growth and is in high demand.
- The AAS degree is customized to align with industry certifications; upon successful course completion, students confidently sit for certification examinations with Workforce Development.
- Graduates are securing employment within the relevant field upon program completion.
- Faculty members actively engage in the industry and have relevant certifications.

Challenges:

- Student confusion about different degree tracks in Computer Technology and Cybersecurity can lead to student attrition if not addressed through the advising process.
- Students are often offered jobs in the field before graduation, leading students to not complete degrees.
- The industry is changing quickly, necessitating faculty and students to continuously update their skills.

Planned Steps for Continuous Improvement:

- Clarify the advising process so that matriculating and first-year students better understand course sequences and differences among degree options in the Computer Technology department. Add an automated email from the department chair explaining these options to incoming students.
- Continue to offer a "hi-flex" option to second-year students who have gained full-time employment to enable them to complete remaining courses through more flexible scheduling.
- Encourage instructors to pursue continuous learning and professional development to stay updated with current practices in the field.
- Continue working with the COMP TIAA network to offer additional certifications.
- Continue to leverage partnerships with IT industry associations and local businesses to gain insights into industry trends, job market demands, and emerging technologies.
- Continue to foster close relationships with CTEs to connect high school students to Early College and college options.
- Continuously review and update course curriculums to reflect the most current industry practices and technologies, including integrating real-world case studies and projects that simulate the challenges students may face in their field.

Five-year Assessment Plan for Student Learning Outcomes

<u>Cybersecurity-Digital Forensics</u>

Name of Program or General Education Domain

November 2023

Date

Learning goal:

		Source(s) and type of				Assess	ment G	ioal was:
		assessment artifact(s) that will be collected				Met	Not	Pending
		(e.g.: embedded			Assessment		Met	Review
		questioning, capstone			Outcome			
	Academic	assignments,			(Number of			
	year during	standardized testing,	Method(s) to be		Students			
	which	performance	used for	Assessment Goal	Achieving an			
Student learning	assessment	observation, portfolio	assessing	(targets/criteria) for	"acceptable" or			
outcomes:	will occur	reviews, etc.)	artifact(s)	direct measure	better)			
Demonstrate an	Fall Term,	Assignments, Exams, in	Evaluation and	75% of students will	491 students			
understanding of	Spring Term	class activities, Labs,	Feedback of	earn a C or better in	scored a C or			
computing		Capstone	assignments,	the following	higher out of 642			
technologies and terminology for			completion of	courses, to achieve	students during	х		
industry employment.			Capstone	the outcome: CPT	AY 2122 /2223			
				127, CPT 227, CPT		76.5%		
				147, CPT 201, CPT				
				235, CPT 266, CPT				
				271, CPT 261, CPT				
				239, CPT 275, CPT				
				281, CPT 298				
Accurate and appropriate	Fall Term,	Assignments, Exams, in	Evaluation and	75% of students will	491 students			
use of industry terms	Spring Term	class activities, Labs,	Feedback of	earn a C or better in	scored a C or			
and representation of materials based on		Capstone	assignments,	the following	higher out of 642	X		
intended audiences.			completion of	courses, to achieve	students during	76.5%		
ciided dadieiides.			Capstone	the outcome: CPT	AY 2122 /2223			

opportunities vs. individual strengths.			completion of Capstone	courses, to achieve the outcome: CPT 298	students during AY 2122 /2223	100%	
Develop an area of expertise while analyzing career	Fall Term, Spring Term	Capstone	Evaluation and Feedback of assignments,	75% of students will earn a C or better in the following	23 students scored a C or higher out of 23	x	
Analyze, retrieve and report evidentiary data utilizing forensic tools.	Fall Term, Spring Term	Assignments, Exams, in class activities, Labs, Capstone	Evaluation and Feedback of assignments, completion of Capstone	75% of students will earn a C or better in the following courses, to achieve the outcome: CPT 261, CPT 275, CPT 298	47 students scored a C or higher out of 52 students during AY 2122 /2223	X 90.4%	
Utilize ethical means to determine the effectiveness of a network's security posture while recommending appropriate remediation techniques.	Fall Term, Spring Term	Assignments, Exams, in class activities, Labs, Capstone	Evaluation and Feedback of assignments, completion of Capstone	127, CPT 227, CPT 147, CPT 201, CPT 235, CPT 266, CPT 271, CPT 261, CPT 239, CPT 275, CPT 281, CPT 298 75% of students will earn a C or better in the following courses, to achieve the outcome: CPT 147, CPT 235, CPT 239, CPT 266, CPT 271 CPT 281, CPT 298	311 students scored a C or higher out of 389 students during AY 2122 /2223	X 79.9%	

Most significant assessment findings? (Pedagogical, instructional, curricular changes). Please report on actions taken and on ongoing assessment plans.

- The introductory courses and Semester II CPT courses have a lower pass percentage (75%) than upper-level courses.
- Students who successfully transition to the second year have high success rates with senior courses such as the Capstone.
- We will continue to explore ways of advising and supporting first-year students even more effectively.